

What people say about us

'Fantastic, thank you so much....I felt heard and understood. My needs were met...a huge relief.'

'Would be lost without this service, many thanks to Citizens Advice...'

'I have had a few problems with housing... CAB have done everything to help me sort out these issues.'

'A very friendly and informative service.'

'....understanding and very supportive...'

Other ways to donate

By text: You can donate £1, £2, £3, £4, £5 or £10. For example, to donate £5, text CASW01 £5 to 70070.

Via our JustGiving page www.justgiving.com/southworcestershire-cab where you can make a one off or regular donation

By sending a cheque to either of our two main offices.

By standing order – please contact us for details.

Contact us

Telephone advice: 03444 111 303
Worcestershire Adviceline is available between 10am and 4pm on weekdays.

Malvern Hills Office (and registered address)

52 Prospect Close, Malvern WR14 2FD
Tel: 01684 563611
enquiries.malvern@citizensadvicesw.org.uk
Open daily from 10-4pm. Wednesdays by appointment only.

Wychavon Office

13 Port Street, Evesham, WR11 3LD
Tel: 01386 712100 (Admin only)
enquiries.wychavon@citizensadvicesw.org.uk
Open Mon, Tue, Thur, 09.30am-3.30pm.
Wednesdays by appointment only.

Droitwich Office

The Library, Victoria Square, Droitwich Spa, WR9 8DQ. Open Tue 9.30-12.30 and Friday 9.30am-3.30pm.

We also run face to face advice sessions at other locations across Malvern Hills and Wychavon. **For more information call us or see our website: www.citizensadvicesw.org.uk.**

Follow us on Twitter: @AdviceSWorcs



Citizens Advice South Worcestershire is an operating name of South Worcestershire Citizens Advice Bureau. We are a Private Limited Company, Registered in England and Wales: Company Number 7881905. Registered Charity Number 1146772. Authorised and regulated by the Financial Conduct Authority FRN 617744. Registered Office: 52 Prospect Close, Malvern WR14 2FD.

Where there's a will there's a way

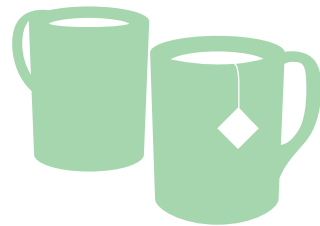


**citizens
advice**

**South
Worcestershire**

Why support Citizens Advice South Worcestershire?

Because we are here to help. Whoever you are and whatever your problem.



Our service is free because we believe nobody should feel unable to ask for help because of cost. This is one of the reasons why your legacy is so important.

Your local Citizens Advice is an independent charity. This means we need to raise all of our own money.

Legacy giving forms an important part of this. Legacies can help us to fund specific areas of work or address local issues in a way that we might not otherwise be able to do.

Legacies don't need to be large. They don't prevent you from taking care of your family and loved ones. In fact your legacy will help us to ensure that we remain here to help your children, grandchildren, friends and family into their future.

Last year we dealt with 15,355 issues and helped 6220 people

Many people come to us about financial and employment problems. But in the last year we have also helped with:



Housing and homelessness



Consumer issues



Energy company disputes



Fines and penalties



Disputes with neighbours



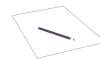
Bullying and cyber-bullying



Relationship break-ups and divorce



Pension enquiries



Wills and power of attorney



Advice about funeral expenses



... and much more

How to leave us a legacy

There are several different ways in which you can leave a gift in your will. Your solicitor will be able to explain this to you.

If you choose to support us, the most important thing to do is to ensure your legacy reaches the right place.

To do this please state clearly in your will that the legacy is for Citizens Advice South Worcestershire and quote our unique charity number which is **1146772**.

If you have already written your will but have decided you would like to leave us a legacy, you can do this by writing a codicil. This is a legally binding document that your solicitor can assist with, and which can be added as an amendment to your existing will.

Your support is appreciated. Thank you.

