



Trustees Citizens Advice South Worcestershire



What will you do?

- complete an introduction for your role
- maintain an awareness of how Citizens Advice South Worcestershire (CASW) is operating
- read papers for board meetings and attend a minimum of 4 meetings per year
- work on specific projects with other trustees or staff within CASW to further the strategic objectives of the organisation including fundraising, partnerships and operational infrastructure
- engage in active discussion during board meetings and work with other trustees to:
 - set policy and strategy direction, set targets and evaluate the performance of CASW
 - ensure that all the finances and supporting financial control systems of CASW are in order including that full financial records are kept for all transactions, that money is only spent for the approved purposes and that proper financial controls are in place to safeguard the organisation's resources
 - monitor the financial position of the CASW ensuring that it operates within its means and objectives, ensuring that there are clear lines of accountability for day to day financial management
 - seek the views of all sections of the community and monitor how well the service meets the needs of the local community
 - review our services and efficiency and engage with or support any actions for improvement



What's in it for you?

- make a positive impact for people in your local area by ensuring CASW is sustainable and meeting the needs of the community
- meet people and build relationships with trustees, staff and other volunteers
- build on your governance, leadership and strategy skills
- increase your employability or expand your skills base



What do you need to have?

You don't need specific qualifications or skills but as an organisation we will target or prioritise applicants with skills or experience which fill specific skills gaps on our Board. You will need to:

- understand and accept the responsibilities and liabilities as trustees
- be non-judgmental and respect views, values and cultures that are different to your own
- have good listening, verbal and written communication skills
- be able to exercise good independent judgment
- have good numeracy skills to understand accounts with the support of the treasurer
- be willing to learn about and follow the Citizens Advice aims, principles and policies, including confidentiality and data protection
- be willing to undertake training in your role



How much time do you need to give?

Trustee boards usually meet in the afternoon or evenings and you'll likely need to give around 2 hours per month. You may need to attend other meetings if you're involved in specific projects, or meet with volunteers and staff occasionally. We can be flexible about the time spent and how often you volunteer so come and talk to us.



Valuing inclusion

Our volunteers come from a range of backgrounds and we particularly welcome applications from disabled people, people with physical or mental health conditions, LGBT+ and non-binary people, and people from Black Asian Minority Ethnic (BAME) communities.

If you are interested in becoming a trustee please contact us:

enquiries.malvern@citizensadvicesw.org.uk

admin.wychavon@citizensadvicesw.org.uk