

### **Fundraising volunteer**

#### What will you do?

- complete an introduction to Citizens Advice and training for your role
- explore different ways of fundraising to help the local Citizens Advice obtain money, either for specific things, or for ongoing running costs of the local Citizens Advice
- help to organise fundraising events to raise money from the local community and encourage volunteers and staff to get involved
- create materials, such as newsletters or presentations, which can be used to raise the profile of the local Citizens Advice and for raising money
- explore other ways of fundraising, including identifying new sources of funding from organisations
- help to build relationships with local organisations or businesses



- make a real difference to people's lives
- learn about a range of issues such as benefits, debt, employment and housing
- build on valuable skills such as communication, and problem solving, and increase your employability
- work with a range of different people, independently, in a team and within your local community
- have a positive impact in your community

And we'll reimburse expenses too.



## What do you need to have?

You don't need specific qualifications or skills but you'll need to:

- be friendly and approachable
- be non-judgmental and respect views, values and cultures that are different to your own
- have a positive attitude towards fundraising
- have excellent verbal and written communication skills
- have good IT skills
- be willing to learn about and follow the Citizens Advice aims, principles and policies, including confidentiality and data protection
- be willing to undertake training in your role



### How much time do you need to give?

We can be flexible about the time spent and how often you volunteer so come and talk to us.

# Valuing inclusion

Our volunteers come from a range of backgrounds and we particularly welcome applications from racially minoritised people/people of colour, disabled people, people with physical or mental health conditions, LGBTQ+ and non-binary people.

If you are interested in becoming a fundraising volunteer and would like to discuss flexibility around location, time, 'what you will do' and how we can support you please contact us.



#### **Contact details**

Email: volunteer@citizensadvicesw.org.uk